



TaraNotes

Fall Issue: October 2014

MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear TaraNova Members:

I hope everyone enjoyed their Thanksgiving weekend and took advantage of the wonderful weather we have been experiencing, because soon, our winter weather will be upon us. Remember last winter? Many of our members have already confirmed their Winter Wonderland Vacations, Sun and Fun Holidays, or Adventure Tours. Whatever you enjoy, be sure to use your TaraNova and RCI memberships to help fulfill your vacation dreams.

We like to see our members taking advantage of their own resorts. At this time, we still have some availability for 2014 weeks in all our TaraNova locations, including Christmas and New Years in some resorts. Reservations are being confirmed within minutes every day, so make sure you contact us as early as possible to try to secure your desired dates and locations. Once they are booked, they are gone! Take a peek inside this newsletter for information on our Featured Resort – Villas Palmas, Costa Rica. Whether it is your first time visiting Costa Rica, or a return visit, Sol Tropical will be able to assist you in arranging a fun, action-packed vacation in Costa Rica.

Our members have been enjoying resorts all over the world and many are now experiencing longer vacations by taking advantage of the Special Offer Upgrades available to members. For more information on additional weeks contact Rosanne directly at rosanne@taranova.com.

We would love to see our members meeting other TaraNova members. Mac Walker has offered again to set up a Social Meeting for our members. Look inside this newsletter for more information on the benefits of attending a TaraNova Social Meeting.

By now, you will have received your e-mail notice for the 2015 dues, and for those that have not prepaid, your invoices will be in the mail by October 30th. Many of our members are already prepaying their 2016 weeks and requesting that their weeks be deposited into their RCI account to take advantage of higher trade values. Please read the attached Important Information and the Letter from our President, Norman Griesdorf.

Our staff at the TaraNova head office is eager to assist you with your vacation plans. We all sincerely extend our heartfelt wishes for a wonderful Holiday Season.

Regards, Teresa Knapp

Request for Nominations for the TaraNova Board of Directors

Your Board of Governors exercises jurisdiction over and ultimately controls your resort properties, approves the annual budget and fully understands how the Club is managed. Every year at least one Board Member is elected to a three-year term to ensure continuity of experience. This year there will be three vacancies available on the Board for election in June 2015. If all vacancies are filled, two Directors elected will serve for a 3-year term and one Director will serve for a 2-year term. All members in good standing may seek election. If you are interested in serving on the Board, please notify Teresa Knapp, in writing, prior to December 31, 2014. If there are more candidates running for election than vacancies, a short bio of those seeking election will be distributed in the spring mailing along with an election ballot.

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Letters from Members

Congratulations Christine M. The WINNER of an RCI week!!!

We love to hear from our members. Just mail, fax or e-mail telling us about your vacation. We will enter your name into the draw. You too may win a week into your RCI account courtesy of TARANOVA!

Dear Teresa,
I just wanted to take a moment to commend the service I just received on the telephone with one of your employees. Her name is Rosanne. From the start of our conversation, she exuded such elegance and grace on the telephone. She listened carefully and was so professional.....thank you for making my day Rosanne.....you are indeed an asset to Taranova! Rookmin M.

Dear TaraNova
As always, I have enjoyed staying at clubs associated with TaraNova and RCI. Thank you for your assistance in making these vacations so memorable..... Sincerely Christin M.

See below for feedback on the New TaraNova Guest Certificate issued to Members:
Dear Pam: Lovely! That's new :) It makes it so much more like a gift thank you! Best Regards,
.....*Mary-Ann R.*

Hi Teresa, I am in the process of booking a vacation for my family, requiring 3 units in the summer of 2015. Needing more trading power, I would like to pay my 2015 week maintenance fee ASAP and deposit it into RCI immediately thereafter. I need to know the exact amount due and the quickest method of payment. If you can help me with this today I would REALLY appreciate it as I am told that time is of the essence.....Toni M. After the weeks were banked - Thanks so much Rosanne.... Toni M.

Editor's Note: We were able to quickly process the member's payment and deposit the weeks into their RCI account. We also sent the message "Please note, that when we spoke I mentioned that if you need any more weeks "value", let me know as we do have some bonus weeks that you may be able to use."
For more information on "extra value bonus weeks" please contact rosanne@taranova.com.

MEMBERS SOCIAL MEETING

It has been a few years since the last Social Meeting. Mac Walker has kindly offered to see if there is any interest from members to arrange another Meeting. The Social Meetings are NOT sales meetings and are organized for the members by the members. However, TaraNova administration will be there to assist with any questions you may have. It is a great time to learn how to best use your membership; get the best holidays at the best places; and to learn from your fellow members about travel tips and challenges. Learn how to benefit from your multi-destination club with floating weeks and RCI exchanges. If you are interested in attending a meeting, or interested in arranging a Social Meeting in your area, please contact MAC WALKER at 905-627-2820 or e-mail macwalker33@gmail.com.

DATES TO REMEMBER!

- **October 30, 2014**
2015 Invoices mailed
- **November 15, 2014**
LAST DAY to bank 2014 week into RCI. If you have not banked your 2014 week, contact club@taranova.com.
- **December 1, 2014**
2015 Maintenance Fees due. Late fees and interest accrue from October 30, 2014 for payments received after December 1, 2014. Review the attached Payment Information or review on line at www.taranova.com
- **December 31, 2014**
Last day to advise TaraNova in writing of your intent to seek election to the Board.

TaraNova Feature Resort

Villas Palmas – San Jose, Costa Rica



TaraNova - Villas Palmas is a small 13 unit complex centrally located in San Jose, Costa Rica only a few blocks from a casino, shopping plaza and restaurants. The units are 3 bedroom, sleep 6, full kitchen, 2.5 baths. The units are located in a small, intimate typical Costa Rican complex far from the regular beach resorts and locations. This is not a resort to lounge around. Most of our guests find that Villas Palmas is a perfect location to use as a home-base to eco-tour the country of Costa Rica! Guests enjoy the convenience of free airport pick-up and rave about the tours offered on-site by Sol Tropical. Some of the most popular tours include the rain forest, jungle tour, white water rafting, volcanoes, hot spa, coffee plantation, beach, and much more. Most tours include at least one or two meals. The Villas Palmas includes Wi-Fi access, satellite TV and a small pool. Villas Palmas is a great base to see the beauty of Costa Rica while staying at a conveniently located, friendly complex!

We have guests from all over the world visiting Villas Palmas. They send glowing letters about their time spent at Villas Palmas.

“Hello Mark, My family and I would like to extend our sincere gratitude and appreciation for your help during our recent visit in Costa Rica. All of us had a wonderful time. The daily trips were all organized and worth every cent we paid. Christian is very energetic and well informed about the tours. He goes out of his way to explain about the sites, vegetation, animals etc. We really appreciate his efforts. He really enjoys his job. We would also like to thank the driver who safely drove us. Overall it was an outstanding trip. When we come back to Costa Rica, we will definitely use your services. Thanks, again.” A happy RCI member.

Visit Sol Tropical Tours: www.soltropical.com 1-800-867-5758 for information on these and many more tours offered to our Villas Palmas Guests.

Arenal Volcano National Park & Natural Hot Springs



Paos Volcano National Park & Peace Waterfall Garden



Carara National Park and Crocodile Bay Pacific Coast



Canopy Tour

