



TaraNotes

Spring Issue 2022

Dear TaraNova Members

I was very happy to hear the numerous stories about the wonderful winter vacations our members have taken to many different resorts since the beginning of this year. Whether you were taking a vacation skiing down the slopes, exploring the wonders of the rain forest, or just enjoying being away, the staff at our resorts were excited to see you and look forward to greeting more of you over the next few months. If you have not already confirmed your vacation, contact us as soon as possible to deposit your weeks or to inquire about the existing summer weeks still available. But hurry, as these weeks won't last long. Take a peak inside this edition of TaraNotes to see some of the reviews we have received from guests at our resorts.

Many of you are travelling for the first time in a few years and taking advantage of your banked weeks to enjoy longer vacation breaks. TaraNova has been able to provide many different options to our members regarding their membership and we are thrilled to know that we are helping families and friends to enjoy their much-needed time together. Some members have already started to plan their future vacations either at a TaraNova resort or through their exchange company. Remember, RCI allows you to book up to two years in advance and your Advantage Program credits may be used for a multitude of travel related options. Also, don't forget that your TaraNova resort weeks may be reserved up to a year in advance!

I am very proud to announce that TaraNova Vacation Club has once again been honoured with the "Best Customer Service Award" from Perspective Magazine. This award is voted on by industry experts and is known as one of the highest honours in the vacation ownership industry. A special thank you to our TaraNova staff for their dedication and hard work to provide our members with superior service.

As always, your TaraNova Customer Service department is looking forward to assisting you in all your TaraNova needs.

Teresa Knapp
President

TaraNova Board of Governors.

TaraNova Board of Governors exercises authority over and ultimately controls your resort properties, approves the annual budget, and fully understands how the Club is managed. The Board works closely with management to ensure the Club operates and fulfills its requirements to the members.

Both Walter Klywak and Dennis Hristovski were re-elected to the board by acclamation.

Thank you to the Board members for their continued commitment to TaraNova.

Latest GUEST reviews May 2022 for TaraNova Resorts

Tahoe Summit: Great place for a family stay:



This place is perfect for folks with larger families! The staff was so accommodating as they placed us on a lower unit due to my husband having a knee injury, they were super friendly as well! The place is just minutes from South Lake Tahoe's many conveniences and is also near a cute little town in Nevada called Minden. The rooms had everything you could possibly need, extra bedding in the bedrooms, toiletries in both bathrooms, and dishes and cleaning agents in the kitchen. We were very pleased with our stay! We will definitely be back!

Attitash Mountain Village: Great Exchange, large, well-stocked, comfortable:



Close to snow skiing, Mt Washington, North Conway and all that you can do in that area. Unit was clean, huge, well cared for. It had all the little things you need (sundries) and we didn't need to buy anything. The towels were very nice and we had more than enough for four people. Unit had washer and dryer also which we never needed.

Villas Palmas, Costa Rica: Amazing Country, Amazing Guide, Wonderful Place to Stay:



Christian, with Sol Tropical Tours, was the absolute best part of our stay. The hotel is beautiful, no frills, rustic and clean. Staff is super friendly, and the location is perfect. You HAVE to book the Highlights Tour with Christian as your tour guide. It was one of the best experiences of our lives and there was 7 of us. You will see Costa Rica the way it's meant to be seen. Mountains, Volcanoes, Hot Springs, Rainforests, Cloud Forests, Waterfalls, Beaches, Animals galore. Indescribable beauty and Christian shared his knowledge, his amazing spirit, and his pride in his country with us in a way that we have never experienced. I can't say enough great things about this trip and I'd recommended this for anyone ages 1-100. It was a Life changing experience in the most beautiful country we have ever seen, due in large part, to Christian! Trust me you will thank me later!

SeaWatch Landing: Garden City, Myrtle Beach: Fantastic Location:



This was such a wonderful trip. Our unit was perfect for our family. The screened-in porch was a delight to enjoy my cup of tea in the morning while I watched my husband and daughter fish off the deck at the resort. There was so much to see and the nearby attractions kept us busy through the day and happy to come to our home on the water at night.



Letters from Members TaraNotes Spring 2022

Below is just a small sampling of letters we receive from members. Mail or e-mail us and let us know about your vacation experiences.

Many of our members wrote to say thank you to our staff and our Affiliate Companies for aiding them with many different vacation needs. If you do not see what you want on RCI or AP website, we suggest you contact them directly as they may be able to assist you to find your desired vacation.

Rosanne, Thank you for confirming that our weeks have been deposited with the Advantage Program (AP). I contacted AP by phone as the date and location that we wanted for our resort week was not available online. The staff at AP reached out to their network to source additional inventory and we were thrilled to receive a call within 48 hours to provide us with a resort solution. We confirmed the reservation and booked our trip. Thanks once again to you and AP for all of your support and assistance.

“A Visit to Costa Rica”
.....This is Mary Ann’s lucky husband. In addition to agreeing with what Mary Ann wrote, I would like to say that the desk clerk we worked with on the weekends (whose names I THINK is Isaac) was both very friendly and extremely helpful, from drawing useful maps, giving solid suggestions of places to go, and replacing light bulbs or handing them to us as needed. Very good person!

♥A guest reserved a unit at our SeaWatch resort for his anniversary ♥

*It's just the two of us and thank you very much for the help. I wasn't around for most of our 33 years together, away with the military much of the time. It's nice now to be together and able to vacation... Thanks. (I have flowers being delivered to my wife on Monday from Beach Buds, I'm assuming they will be brought to the front desk... **Editors Note: TaraNova had our resort manager help the member with his wishes for a wonderful anniversary!***

*Dear Rosanne: Now that we are retired, we are looking forward to taking those extra long vacations. Thank you for helping us to change our membership from one week a year over the next 20 years, to two weeks a year over the next 10 years. **EDITORS NOTE: For information with respect to Options on Memberships, we have extended the offer of FREE* upgrades and amendments. *For detailed information on TaraNova options including a shorter term of membership please contact: Rosanne Guanabara, Club Supervisor: 416-499-8600 ext. 30 or rosanne@taranova.com.***