



TaraNotes

Fall/Winter Issue 2021

MESSAGE FROM THE PRESIDENT

Dear TaraNova Members:

It is with immense pleasure that I announce TaraNova Maintenance Fees did not increase for 2022. The dues have now remained the same for the 8th year in a row! Thank you to the Board of Governors and to the management staff for their continued efforts on behalf of the members.

The opening of the USA/Canada border has enabled us to welcome our Canadian members to their USA resorts. Many members have already taken advantage of reserving their 2022 vacations at their home base resorts and confirming vacations through the Advantage Program and RCI. Please ensure you check and recheck all travel requirements including mandatory ArriveCAN travel plans; vaccine and mask mandates; cross-border entry and re-entry requirements; land and flight restrictions; covid test requirements; all country and resort mandates; insurance coverage; and all other pertinent information. See inside for just a few important websites you may wish to visit to check on up-to-date documentation and information pertaining to your vacation.

Timeshare, Vacation Clubs, and condominium vacationing in general, is more popular now than ever before. People are choosing to vacation in larger units instead of small hotel rooms. Many vacationers are staying away from "all-inclusive" crowded buffets and eat-in restaurants. Whether you are a sole traveller or taking the family on a vacation, our resort units provide much-appreciated indoor space and just think of the savings on your meals with fully equipped kitchens in each unit.

Take a peek inside this issue of TaraNotes to find out about our 2 for 1 exclusive offer in Costa Rica. With accommodations that are 3-bedroom, sleep 8 and 2.5 bathrooms, a two-week family eco-friendly vacation in Costa Rica may just be the adventure you are seeking! Also, be sure to read further and take a look in the letter section for a sampling of the RCI reviews for Costa Rica.

I must thank you, the members, for your patience, commitment and appreciation afforded to our staff while they try to follow through on TaraNova's vision to provide excellent Customer Service. Your resort staff are eagerly awaiting to welcome you to your home-away-from home. As always, your TaraNova Customer Service Team is dedicated to assist you in all your TaraNova vacation needs.

Wishing you all a Safe Holiday Season.

Regards, Teresa Knapp

VILLAS PALMAS

San Jose, Costa Rica

TaraNova is offering **2 weeks of accommodation for the price of 1** at our Villas Palmas, San Jose, Costa Rica resort. Stay for TWO weeks for the cost of ONE!

Don't delay. Reserve today.*

Start planning your 2-week vacation in beautiful Costa Rica

Contact: club@taranova.com

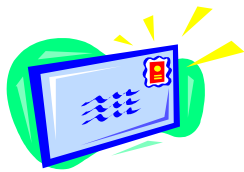


Our 13-unit resort complex in San Jose is a perfect base for exploring all the wonders of Costa Rica. After a day of sight-seeing through our on-site tour company, relax at our two-story urban resort or experience local cuisine and Costa Rican culture at one of the nearby restaurants.

All units are equipped with: Microwave, Flat Screen TV with some Cable channels, Free Wi-Fi, wall safe and a private balcony overlooking the courtyard. On-site there is a small swimming pool, and our on-site tour operator to book all of your day excursions to visit the rainforests, volcanoes, waterfalls, Hot Springs, and activities such as ATV's, Zip-Lining, White-Water Rafting and so much more. Close to the Villas Palmas you will find restaurants, live entertainment, shopping, a casino, health club, laundry, museums and so much more.

TaraNova members and guests enjoy free COMPLEMENTARY pick-up at the airport. For more information on this exclusive offer, please contact club@taranova.com.

*Don't Delay, Reserve Today. *This offer is available while inventory is available and may be discontinued at any time without notice.*



Letters from Members TaraNotes Fall/Winter 2021

Congratulations Kim & Yeu-Tin of an RCI week!!! Below is just a small sampling of the many letters we received from members. Mail, fax or e-mail us and let us know about your vacation. Your name will be entered in the draw. You too may win a week to be added to your RCI account courtesy of TARANOVA!

Rosanne,

Thank you so much for your help as usual. You have always been a great help to us. Now I just have to wait for RCI to confirm it. Then I can call Wyndham. Have a great day! We just cannot wait till this pandemic is over soon. Hope we can travel to US and Japan next year so we can visit our children there. Thanks again for all your help.

Awesome Rosanne, thank you so much. Jeannine was kind enough to take down all the information and we'll have confirmation tomorrow that all is well.

You're all an awesome team! Thanks again.

Pam, Thank you for all your help and information. I was so glad that I could pay over the phone by credit card. It was only a couple of days after my email to bank my week that RCI contacted me to advise me that my week was available. Thanks again. The extra RCI week was a great bonus for paying my dues early!

With the challenges encountered by this COVID-19 pandemic, we appreciate the efforts everyone at TaraNova have undertaken to ensure safety within the organization. Your communications have been clear and answered many questions arising from these unusual circumstances. As we continue to enjoy our membership with TaraNova, we look forward to many wonderful vacations when it is safe to travel. Please stay safe yourselves.

Thank you for all your hard work during these difficult times. It is amazing that the fees have not increased again! Keep up the good work. It is greatly appreciated.

Dear Teresa, What a great customer service team! My questions were answered, my dues were paid over the phone and my week was deposited into the Advantage Program. We are looking forward to using our deposits soon! Thank you.

RCI Villas Palmas reviews from October 2021

Great stay in Costa Rica! 5*

I loved Costa Rica and enjoyed my villa. It was centrally located, and the staff was exceptional. It was very private but gave you a true sense of urban life in Costa Rica. There were a number of restaurants within a mile distance. Awesome stay. 'Pura Vida'!!!

Home away from home 5*

The tour company associate with the condominium - Sol Tropical Explore - Tours de Costa Rica - has an excellent Guide by name of Christian. Christian service was outstanding and his ability to find the birds, animals and plant life was incredible. Christian's ability and knowledge of the above-mentioned adventures gave my wife and I a healthy respectable appreciation of what Costa Rica is doing in the world towards a clean and pollution free environment. Christian is highly recommended for anyone touring/visiting Costa Rica for the first time and a "must" for any true birdwatchers. We will definitely get with Christian on our return visit in the near future.

Best intro to Costa Rica flora and fauna 5*

Comfortable, secure, clean, and professional property. Sol Tropical tours was the way to go. Chris is a true passionate professional and loves his country and telling all about it. Extraordinary experience. Very happy with how it played out.

Due to the high demand for information with respect to member Options on Memberships, we have extended the offer of FREE* upgrades and amendments. For information on all your TaraNova options including a shorter term of membership please contact:

Rosanne Guanabara, Club Supervisor: 416-499-8600 ext. 30 or rosanne@taranova.com.

***Offer and/or Options may be cancelled in the future at any time without notice
All offers will be valid until the expiry date stated on the Offer provided to the Member.**

IMPORTANT INFORMATION

Although we always enjoy our members visiting us at our head office, due to COVID we are NOT able to invite you to our offices.

Tel: 416-499-8600 Fax: 416-499-0231 Toll Free (NA): 1-800-914-CLUB e-mail: club@taranova.com

For more information on TaraNova please visit our website at www.taranova.com. Click on "Club Info" "Bulletin Board"

Check Resort Requirements: Always check with the resort directly for information on any restrictions, quarantine requirements, medical requirements, policies & procedures, area information/updates or any other aspect of your vacation resort and area that you may be required to know.

Protect Your Vacation: We suggest you purchase our CAP to ensure your accommodation week will be available should you need to cancel for any reason. (Visit www.taranova.com "Club Info" "Bulletin Board" DID you KNOW #9). Especially during COVID-19, please investigate medical, travel, vacation interruption and other insurance.

Visiting Resorts: Whether you are staying at a TaraNova resort, or any other resort, if you have any issues or concerns, please contact the front desk at the resort that same day in order that they may assist you during your stay. If you have any specific requirements, please check with the resort before you confirm the week.

Travel Restrictions: Always check to make sure of any and all mandates regarding flights, land travel, border crossings, entry and reentry requirements, country, vaccine, tests, and any other imperative mandates.

IMPORTANT Travel Information Sites:

Canadian Government:

<https://travel.gc.ca/travel-covid>

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html>

Make sure to use ArriveCAN to submit your travel plans (mandatory)

USA Government:

<https://www.visittheusa.ca/us-covid-19-travel-guidelines>

<https://travel.state.gov/content/travel/en/traveladvisories/ea/requirements-for-air-travelers-to-the-us.html>

<https://www.dhs.gov/news/2021/10/29/fact-sheet-guidance-travelers-enter-us-land-ports-entry-and-ferry-terminals>

Costa Rica government:

<https://www.visitcostarica.com/en/costa-rica/planning-your-trip/entry-requirements>